

Terms and Conditions



1. Terms of Sale

- 1.1. The following Terms and conditions apply to online purchases from this website.
- 1.2. By purchasing a ticket from this site, you are deemed to have accepted our terms and agree to be bound by these terms. You acknowledge that you understand exactly what is included in the price of a ticket and you are satisfied that the ticket/s you have selected is suitable and satisfactory for your requirements.
- 1.3. Lardner Park reserve the right to vary these terms of sale at any time. If we do so the change will take effect when we posted it on our website.
- 1.4. If you make any payment for ticket/s in the future, you will do so under the terms posted on our website at that time.
- 1.5. We may change the programme for an event due to circumstances beyond our reasonable control.
- 1.6. You may not bring into our venue: dogs (except guide dogs), firearms, knives and alcohol.
- 1.7. We accept no responsibility for your personal property.
- 1.8. Information gathered at the time of booking may be used for marketing, direct marketing or market research by Lardner Park. If you do not wish this to happen you can opt out by emailing office@lardnerpark.com.au.

2. Currency and Pricing and Delivery

- 2.1. The price payable for a ticket is clearly set out on our website. Prices are inclusive of any applicable goods and services tax or other sales tax.
- 2.2. Your ticket/s will be delivered via electronic download. Full instructions appear on our website as part of the buying process. We advise you check your ticket/s immediately on receipt.
- 2.3. If you do not receive your ticket via email it is your responsibility to inform Lardner Park (email office@lardnerpark.com.au or 03 56261373) If you do not inform us that you have not received your ticket/s, we will be unable to guarantee that your purchase was successful.
- 2.4. Where concessions are applicable, valid identification must be provided upon entry at the event venue. We reserve the right to refuse admission if valid identification is not provided.

3. Lost Tickets

- 3.1. No duplicate ticket/s will be issued to replace the original that has been lost, or stolen after it has been delivered to you, nor will price of such ticket/s be refunded.

4. Security of your credit card

- 4.1. Card payments are not processed on a page controlled by us. We use an online payment service provider who will encrypt your card or bank account details in a secure environment.

5. Cancelled Events

- 5.1. We reserve the right to lawfully add, withdraw or replace any artist or performer, and to amend the event programme, including date(s), prices, venue capacity and/or seating arrangements.
- 5.2. Delivery and booking fees are not refundable, subject to any applicable laws.

6. Refunds and Exchanges

- 6.1. Unless required by law (including rights you may have under the Consumer Guarantees), we do not provide refunds or exchanges on any tickets purchased. Therefore, please ensure that you carefully review your event and/or seat selection before processing the purchase.

7. Limitation of Liability

- 7.1. By purchasing tickets on behalf of others, including minors, you acknowledge that those parties are aware of all terms and conditions relating to their tickets and their entry and attendance at the event.
- 7.2. You agree that in any circumstances where we may become liable to you, the limit of our liability is the amount you have paid us for your ticket. We are not liable for any loss of enjoyment or wasted expenditure. Personal arrangements including travel, subsistence and accommodation relating to the Event which have been arranged by you are at your own risk
- 7.3. We are not liable for any failure or delay in performance of the Event which this ticket enables, nor for any circumstance beyond our reasonable control.
- 7.4. To the fullest extent permitted by law, we exclude all responsibility and liability in relation to the event and we will not be responsible or liable for any loss, injury or damage however caused (including to any person or property), including under contract, tort, statute, product liability or otherwise, whether they be direct or indirect, special, incidental or consequential, resulting from the use of this site, your use of or the inability to use the tickets, the cancellation or postponement of the event, or for any other reason whatsoever. This clause does not intend to limit any rights you have under the Competition Consumer Act 2010, including any Consumer Guarantees.

8. Attendance

- 8.1. A valid ticket must be presented at the gate.
- 8.2. Tickets purchased online are available to print by accessing the attachment contained in the confirmation email.
- 8.3. If multiple copies of tickets are printed, only the first to be scanned will allow admission. Tickets can be presented from a smart phone for scanning.
- 8.4. We reserve the right to refuse admission or to eject you or the ticket holder from the event, without compensation to you where you engage in conduct that unreasonably interferes with the enjoyment of the event by others and where you do not comply with our terms and conditions.